

Warranty conditions for chemical immersion pumps of the TP series

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We can only guarantee the durability of the materials if we were aware of the exact operating conditions when designing them.

The warranty period for the pump is 30 months after delivery, at the longest 24 months after commissioning. The motor manufacturer 18 months after delivery, at most 12 months after commissioning if the maintenance instructions are observed.

All sealing elements and rotating parts are excluded from the guarantee as wearing parts, unless they are due to poor quality. We ask you to read the operating instructions carefully before assembly and commissioning. We cannot assume any liability for damage caused by non-observance of the instructions. Modifications and repair work during the guarantee period may only be carried out by our fitters or, with our written consent, by the operator himself.

The warranty can only be accepted if the following conditions are met:

- Professional and proper assembly, commissioning and operation based on the operating instructions.
- Demonstrable compliance with the prescribed maintenance intervals.
- Operation of the device or system only in the permissible working area.
- Immediate reporting of damage to the manufacturer.
- The device or system is only used for purposes for which it is intended according to the operating instructions.
- A change in the operating conditions is only permitted after consultation with the manufacturer.
- Only original spare parts from the manufacturer are used.
- The operating instructions must be read, understood and observed by the responsible operating personnel.
- We reserve the right to make technical changes that become necessary to improve the machines or systems.
- The complete documentation should always be kept close to the chemical pump.
- The chemical pumps may only be stored in a vibration-free, dry and frost-free room. Temperature fluctuations during storage should be avoided as far as possible.

In principle, the warranty only applies to the exclusion of responsibility for the parts provided and/or attached by the customer.
